

Domain: Our Patients

Metric 6: Patient Supports for Social Determinants of Health

Focus Area: Interpretation Services

The Metric

QUESTION 22

To ensure equitable care for all patients, regardless of language status, does your organization have interpretation services:

	0 - Not in place	1 - Internal Socialization	2 - Initiation	3 - Piloting	4 - Implementation	5 - Best Practice
a) to help patients understand providers and care plans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) that are available during all operating hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) that are available in all specialties	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) that are available in-person	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) for your patient population's most common languages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>